

Overview

The Cisco Unified Communications 500 Series for Small Business is a simple, smart, and affordable solution designed specifically for growing businesses with up to 64 employees per site. It integrates industry-leading, business-class, proven unified communications technologies (voice, data, video, security, and wireless) into one platform. Rarely can you find so many capabilities wrapped up in one box. It has advanced communications capabilities including telephone call processing, voicemail, automated attendant, and conferencing functions to respond to customers faster and save money on long-distance charges.

Cisco Unified Communications 500 from Consilium Software, a Cisco Premier Certified Partner specialized in Unified Communications, gives you the advantage of 22 years of enterprise telephony and contact center industry experience. By complementing industry-leading products with best-in-the-business services we create true "solutions".

Who Should Buy

Designed for enterprise departments, branch locations, and small businesses that want to deploy an entry-level communications solution, Cisco Unified Communications 500 can help these organizations to:

- Enhance operational efficiency
- Lower operating costs
- Improve customer response

Why Cisco Unified Communications 500

Some other solutions may be scaled-down versions of larger enterprise solutions, but Cisco Unified Communications 500 is built from the ground up to meet the specific needs of the small business with world class features.

- Single-server, easy to install, administer and manage.
- Cost-effective operations through a single, integrated voice-and-data platform for all small office needs.
- Sophisticated key system and private branch exchange (PBX) capabilities.
- With Cisco Unified Communications 500, you get the features and functionality of a larger solution. You can add features such as wireless access, video conferencing at your own pace without replacing to replace equipment.

What you get

This solution is available in available in 8, 16, 24, 32, 48 user models to better match with your customer contact requirements. With Cisco Unified Communications 500, you get:

- Everything required to deploy key system or private branch exchange (PBX) capabilities
- Call processing through Cisco Unified Communications Manager Express
- Integrated voicemail and automated attendant
- Supports up to 50 phones in multiple locations (with expansion capabilities up to 64 users)
- Full functionality for remote / tele-workers
- Works with existing desktop applications like e-mails, calendar and customer relationship management (CRM)

Why Choose Cisco

Consilium Software has joined hands with Cisco to bring to you the most powerful set of Unified Communications solutions



Cisco Authorized
Technology Partner

which improves the way individuals, groups and companies interact. Cisco is not only the #1 leader in enterprise voice and telephony, but also delivers the most complete Unified Communications solution set. Whether an organization needs voice, video, or web conferencing, unified messaging, mobility products, presence, or other applications such as instant messaging, Cisco Unified Communications offers multiple ways to connect and collaborate – in or out of the office.

Value from Consilium Software

Consilium Software develops Unified Communications software and solutions for enterprises and contact centers. Consilium professional services enable customers to create complete solutions to maximize the value of their technology investments. It is our services which ensure that our customers get effective implementations aligned to their business needs, an extensive array of training, proven consulting processes for achieving initial and ongoing success, and a great support experience. The value we bring is quality and cost efficiency, leveraging years of experience with hundreds of successful implementations.

- Effectively designed solutions for introducing new technology and applications into your business environment through an ingrained consultative approach
- Expertise in software development and systems integration to build solutions which are well-integrated with business processes and third-party applications
- Applications focus for enabling streamlined communications, enhanced collaboration and intelligent mobility

Contact Us

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Headquartered in Singapore, in the heart of the Asia Pacific region, Consilium operates in ASEAN, India and Greater China. Please write to info@consiliuminc.com or visit us at www.consiliuminc.com to find out how Consilium can help you.