

## Overview

Cisco Unified Communications Manager (formerly known as Cisco Unified CallManager) is an enterprise-class IP telephony call-processing system that provides voice & video telephony features as well as advanced capabilities such as mobility, presence, preference, and rich conferencing services. This powerful, scalable, distributable, and highly available call-processing system is the core of Cisco Unified Communications.

Cisco Unified Communications Manager from Consilium Software, a Cisco Premier Certified Partner specialized in Unified Communications, gives you the advantage of 22 years of enterprise telephony and contact center industry experience. By complementing industry-leading products with best-in-the-business services we create true "solutions".



Cisco Authorized  
Technology Provider in  
Cisco Contact Center

## Who Should Buy

Designed for mid-sized and very large enterprises, a single system can support up to 30,000 users and scale to support up to 1 million users at up to 1000 sites. Cisco Unified Communications Manager delivers the exceptional communications and collaboration capabilities you need to:

- Boost productivity
- Access a greater number of collaborative applications
- Accelerate business innovation
- Reduce IT complexity

## Why Cisco Unified Communications Manager

This powerful call processing solution can help:

- Simplify your voice systems by replacing old PBX (private branch exchange) and key systems with unified communications, you can cut costs and dramatically streamline provisioning and maintenance.
- Build productivity with feature-rich unified communications that help workers spend less time chasing people, and more time being productive
- Enable mobility with software that has embedded unified mobility capabilities so mobile workers can remain productive wherever they are
- Improve collaboration with a click; start an IM session, initiate a phone call, and establish a videoconferencing call more easily

## What you get

Cisco Unified Communications Manager 7.0 delivers features built around three themes:

- Reduced total cost of ownership
- An open system that allows unified communications components to interoperate transparently
- Improved experience for end users and system administrators

## Why Choose Cisco

Consilium Software has joined hands with Cisco to bring to you the most powerful set of Unified Communications solutions which improves the way individuals, groups and companies interact. Cisco is not only the #1 leader in enterprise voice and telephony, but also delivers the most complete Unified Communications solution set. Whether an organization needs

voice, video, or web conferencing, unified messaging, mobility products, presence, or other applications such as instant messaging, Cisco Unified Communications offers multiple ways to connect and collaborate – in or out of the office.

## Value from Consilium Software

Consilium Software develops Unified Communications software and solutions for enterprises and contact centers. Consilium professional services enable customers to create complete solutions to maximize the value of their technology investments. It is our services which ensure that our customers get effective implementations aligned to their business needs, an extensive array of training, proven consulting processes for achieving initial and ongoing success, and a great support experience. The value we bring is quality and cost efficiency, leveraging years of experience with hundreds of successful implementations.

- Effectively designed solutions for introducing new technology and applications into your business environment through an ingrained consultative approach
- Expertise in software development and systems integration to build solutions which are well-integrated with business processes and third-party applications
- Applications focus for enabling streamlined communications, enhanced collaboration and intelligent mobility

## Contact Us

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